

## Account Dispute Declaration Form

Upon completion, kindly submit the form to:-

**Parkson Credit Processing Department**

**Fax No** : 03- 26915220 or

**Email** : pd@parksoncredit.com.my

Agreement No.

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No	Agreement Date	Dealer Name	Instalment Amount (RM)
1			
2			
3			
4			

**Dispute Reason(s):**

Please tick  your reason for disputing the transaction(s).

- I certify that the above loan agreement was neither made nor authorized by me.
- I have been charged \_\_\_\_\_ times for the same month's instalment payment.
- I have paid for my \_\_\_\_\_ month instalment by other means and enclose my proof of payment.
- I have performed early settlement to my loan agreement and enclose my proof of payment.
- I have signed the agreement BUT have not received the product(s) from the merchant to-date. I enclose the order form with the agreed delivery date for the product(s).
- I received the product(s) BUT they are different from what is specified in the order form. I enclose a copy invoice/ receipt which showed the exact description of the product(s) that I have applied for.
- I have received the goods/ services BUT the goods/ services delivered are defective OR unsuitable for the purpose sold. I enclose a copy of my letter that is self-explanatory of this matter.
- I have notified the dealer to cancel the application / agreement on \_\_\_\_\_ (date). I enclosed a copy of my cancellation notification to the above merchant.
- Other Dispute, please specify.

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By signing below, I hereby declare that the information that I have provided above is true. I also agree to be charged by Parkson Credit a Processing Fee of RM15.00 if any information that I have provided above is found to be false.

<p>_____</p> <p><b>Signatory</b></p> <p>Full Name : _____</p> <p>NRIC : _____ (old) _____ (new)</p> <p>Contact : _____ (mobile. no.) _____ (tel. no.)</p> <p>Date : _____</p>	
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<p><b>For dealer use (if applicable)</b></p> <p>Verified by: _____</p>	<p><b>For office use</b></p> <p>Received by: _____</p>	<p>Verified by: _____</p>
<p><b>Signatory &amp; Company Chop</b></p> <p>Name: _____</p> <p>Date: _____</p>	<p>Name: _____</p> <p>Date: _____</p>	<p>Name: _____</p> <p>Date: _____</p>